

# Privacy Statement of Projuice Learning

1 January 2021

During the processing of personal data Projuice Learning works conform the requirements of the applicable data protection legislation, like the General Data Protection Regulation. This means we:

- **clearly specify our purposes** before we process personal data, by using this privacy statement;
- **limit our collection of personal data** to only the personal data needed for legitimate purposes;
- **first ask for explicit permission** to process your personal data in cases where your permission is required;
- take **appropriate security measures** to protect your personal data and we demand the same from parties who process personal data on our behalf;
- **respect** your right to access, correct or delete your personal data held by us.

Projuice Learning is the party responsible for all data processing. In this privacy statement, we will explain what kind of personal data we collect and for which purposes within our website [www.projuice-learning.com](http://www.projuice-learning.com). We recommend that you read it carefully.

If you have any questions regarding the processing of personal data, you can find the contact details of Projuice Learning at the end of this privacy statement.

## Contact form

You can use our contact form to ask questions or make any request.

For this purpose, we use your name and address details, phone number, email address and message you wish to send to us. We need this data because of our agreement with you. We store this information until we are sure that you are satisfied with our response and six months thereafter. This way we can easily access the information in case you have any following questions and train our customer service to improve even more.

## Providing data to third parties

Except for the parties necessary to deliver the above mentioned services, we do not under any circumstance provide your personal data to other companies or organisations, unless we are required to do so by law (for example, when the police demands access to personal data in case of a suspected crime).

## Statistics

We keep statistics on the use of our website.

## Google Analytics

We use Google Analytics to track visitors on our website and to get reports about how visitors use the website. We accepted the data processing agreement from Google. We

don't allow Google to use information obtained by Analytics for other Google services, and we anonymize the IP-adresses.

### **Security**

We take security measures to reduce misuse of and unauthorized access to personal data. We take the following measures in particular:

- We make use of secure connections (Secure Sockets Layer of SSL) to encrypt all information between you and our website when entering your personal data
- We are ISO 27001 certified

### **Changes to this privacy statement**

We reserve the right to modify this statement. We recommend that you consult this statement on a regular basis, so that you remain informed of any changes.

### **Inspection and modification of your data**

You can always contact us if you have any questions regarding our privacy policy or wish to review, modify or delete your personal data.

You have the following rights:

- Right of access: you have the right to see what kind of personal data we processed about you;
- Right of rectification: you have the right to rectify any personal data we have processed about you, if this information is (partially) wrong;
- Right to complain: you have the right to file a complaint against the processing of your personal data by us, or against direct marketing;
- Right to be forgotten: you can file a request with us to remove any personal data we have processed of you;
- Right to data portability: if technically possible, you have the right to ask us to transfer your processed personal data to a third party;
- Right to restriction of processing: you can file a request with us to (temporarily) restrict the processing of your personal data.

If you exercise any of the rights mentioned above, we might ask to identify yourself with a valid ID, to confirm it is your personal data. If so, it is important that you hide your social security number and photo.

We will usually respond to your request within one month. This term can be extended if the request is proven to be complex or tied to a specific right. You will be notified about a possible extension of this term.

### **Complaints**

If you want to file a complaint about our use of personal data, please send an e-mail with the details of your complaint to [info@projuice-learning.com](mailto:info@projuice-learning.com). We will look into and respond to any complaint we receive.

If you think that we are not helping you in the right way, you have the right to file a complaint at the authority. For The Netherlands, this is the Autoriteit Persoonsgegevens.

**Contact details**

Projuice Learning

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5421CX Gemert

[info@projuice-learning.com](mailto:info@projuice-learning.com)